



Tender Package — Request for Proposal (RFP)

1. Invitation to Tender

Tender Name: PROVISION OF GROUND TRANSPORT AND AIRPORT TRANSFERS.		Tender No: CWS/RSC/UG/KAM/002/FY24
Location: Kampala/Uganda		Correspondence Language(s): English
<p>Brief Summary Description of Program:</p> <p>Church World Service Inc (CWS) is a faith-based organization transforming communities around the globe through just and sustainable responses to hunger, poverty, displacement, and disaster. CWS operates as Church World Service through a Cooperative Agreement with the Department of State/Bureau of Population, Refugees and Migration. Church World Service Inc is administered by the Church World Service Immigration Refugee Program (CWS/IRP) and is based in Nairobi, Kenya with sub-offices in Pretoria, South Africa, Kasulu, Tanzania, Kampala, Uganda and Kigali, Rwanda.</p> <p>The purpose of this tender is to secure competitive proposals to select a bidder(s) for Provision of Ground Transport and Airport Transfers in Uganda.</p> <p>Interested, qualified, technically competent, and eligible firms are hereby invited to apply for Provision of Ground Transport and Airport Transfers services for the year FY2024.</p> <p>The Locations required are broken down as below;</p> <ul style="list-style-type: none">i) Ground transport and Airport transfers – Kampalaii) Ground transport – Mbararaiii) Ground transport – Kyakaiv) Ground transport – Hoimav) Ground transport – Adjumanivi) Ground transport - Arua <p>The offerors shall submit their tender in a folder with category name e.g. Ground Transport and Airport Transfers and in that folder, submit two (2) separate sub-folders, duly named as “Technical Proposal” and “Financial Proposal”. The bidders whose technical proposal shall meet the minimum scores during the evaluation, shall proceed to financial evaluation where their financial folders will be opened.</p> <p>Offers will be submitted with the tender number “CWS/RSC/UG/KAM/002/FY24” on email subject.</p>		

Tender Package Available from: February 15th, 2024	Tender Package Pickup Location: https://cwsafrica.org/tenders/
Deadline for Offer Submission: March 4th, 2024; 1700 EAT	Submit Offers to: Tenders@cwsafrica.org



Tender Package — Request for Proposal (RFP)

Church World Service reserves the right to accept or reject any late offers.

Questions and Answers (Q&A)	
If any, Submit Questions in writing to: UgandaProcurement@cwsafrica.org	
Last Day for Questions: February 21st, 2024; 1700 EAT	Questions will be answered by: February 26th, 2024; 1700 EAT
Questions will be answered through: All questions received will be consolidated and responses uploaded on the Website https://cwsafrica.org/tenders/ where this tender is posted	

Documentation Checklist	
These documents are contained within this tender package:	<ul style="list-style-type: none">✓ Invitation to Tender✓ General Conditions for Tender✓ Criteria and Submittals✓ Scope of Work/Technical Specifications✓ Price Offer Sheet✓ Vendor information Form✓ Specific Terms and Conditions✓ Non-Disclosure Agreement (NDA)

2. General Conditions for Tender

Church World Service invites proposals for the goods, services and/or works described and summarized in these documents, and in accordance with procedures, conditions, and contract terms. Church World Service reserves the right to vary the quantity of work/materials specified in the Tender Package without any changes in unit price or other terms and conditions and to accept or reject any, all, or part of submitted offers.

2.1 Confidentiality

Church World Service prohibits its employees from sharing, and any bidders from obtaining, confidential information related to this solicitation, including information regarding Church World Service's price estimates, competing bidders or competing offers, etc. Any information provided to one bidder must be provided to all other bidders.

This document contains confidential and proprietary information that is provided for the sole purpose of providing Bidders with a comprehensive understanding of Church World Service requirements towards the selection of vendors capable of providing services.

Reproduction of this document by photographic, electronic, or other means is permitted only for the purpose of preparing a corresponding proposal response and in any other subsequent activities that may be related to the provision of tendered services.

Bidders are required not to disclose to any other party, other than their employees and officers directly connected to responding to this document and tendered services, any information concerning this document. No news release, public announcement, or any



Tender Package — Request for Proposal (RFP)

other reference to this document or any program thereunder shall be made without expressed written consent from Church World Service.

Bidders are required to sign the enclosed Non-Disclosure Agreement (NDA) as provided in Annex IV and return it to Church World Service, as part of their response to this document.

2.2 Conflict of Interest

If a company is owned by, whether directly or indirectly, in whole or in part, any Church World Service's employee or any person who is related to a Church World Service employee, the company must ensure that it and the employee disclose the relationship as part of or prior to submitting the offer.

Conflict of interest on the part of a bidder will result in disqualification of the bidder from this RFP process. A Bidder will be deemed to have a conflict of interest with one or more parties in this bidding process, if they:

- a) Have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the proposal of another bidder or influence the decisions of Church World Service regarding this bidding process.
- b) Participated as a consultant in the preparation of the design, scope of work or technical specifications of requirements included in this RFP; or
- c) Church World Service employees, committee members, board members and their relatives (spouse and children) are not eligible to participate in the tender.

2.3 Fraudulent Practices

Church World Service requires all prospective bidders to adhere to the highest ethical standards during the entire RFP and accompanying evaluation, selection, negotiation, and contracting process.

Church World Service will reject any RFP response or award of tender if it determines that a bidder has, directly or through an agent, engaged in either of the following:

- a) Canvassing – meant to influence Church World Service decision prior to, during or after submission of the RFP.
- b) Corrupt practice – This prohibition includes any *request* from any Church World Service employee, consultant, or agent for anything of value from any company or individual in exchange for the employee, consultant or agents taking or not taking any action related to the award of a contract or the contract once awarded. It also applies to any *offer* from any company or individual to provide anything of value to any Church World Service employee, consultant, or agent in exchange for that person taking or not taking any action related to the award of the contract or the contract.
- c) Fraudulent practice – misrepresentation or omission of fact;
- d) Collusive practice – Church World Service requires fair and open competition for this solicitation. No two (or more) companies submitting proposals can be owned or controlled by the same individual(s). Companies submitting offers cannot share prices or other offer information or take any other action intended to pre-determine which company will win the solicitation and what price will be paid.
- e) Coercive practice – harming or threatening to harm persons and other bidders involved in this process.

2.4. No Commitment to Contract and Cost of Bidding



Tender Package — Request for Proposal (RFP)

This RFP should not be considered as an order or contract. This document shall neither be viewed as a request or authorization to perform work at Church World Service's expense.

Any work performed by a bidder in connection to responding to the RFP will be at the bidder's own discretion and expense.

This RFP does not commit Church World Service to award a contract or to pay any costs incurred in the preparation or submission of offers, or costs incurred in making necessary studies for the preparation thereof.

Bidders are hereby advised that Church World Service is not committed to any course of action as a result of its issuance of this RFP and/or its receipt of responses from bidders.

2.5 General Clauses

- Except where expressly varied in the contract, Church World Service Terms and General Conditions attached hereto will apply (Annex 3).
- Should your offer be accepted, you will be required to sign and return a formal agreement confirming your acceptance.
- Church World Service reserves the right to make regular market comparisons of other vendors to ascertain that we are receiving the best and most competitive price.
- The service provider/s shall maintain true & correct records in connection with the goods to be supplied to Church World Service.

2.6 Pertinent Information

Church World Service is not bound to select any of the firms' submitting bids and does not bind itself in any way to select the firm offering the lowest price. The contract will be awarded to the bid considered most responsive to the needs, as well as conforming to Church World Service's general principles, including economy and efficiency and best value for money.

2.7 Corporate Social Responsibility

Social standards: sellers either working or seeking to work with Church World Service must commit to respect internationally recognized human rights principles and labour standards, vendors, or service providers must;

- a) Conduct their business in respect of fundamental human rights and be in no way complicit in human rights abuses.
- b) Uphold the abolition of all forms of forced labour.
- c) Uphold effective elimination of child labour.
- d) Guarantee a safe working environment for employees.

Environmental considerations.

Whenever possible and economically viable, Church World Service shall seek to procure goods and services that lessen the burden on the environment. The vendor's environmental performance shall be based on the following criteria:

- a) Environmental policy, committing the vendor to reduce environmental impacts.
- b) Resources dedicated to environmental management (dedicated function or team).
- c) Implementation of an environmental management system.

2.8 Code of Conduct clause:

Principles of Conduct Clause: Vendors seeking to work with Church World Service shall respect the following principles:

**CWS**

Tender Package — Request for Proposal (RFP)

- Business Ethics: Vendor is expected to maintain the highest degree of business ethics when working with Church World Service.
- Transparency of information provision: Vendor shall not be involved in any fraudulent activities, misrepresent information or facts for the purpose of influencing the selection and contract awarding process in its favour. No form of canvassing is allowed.
- Fair competition: Vendor shall not be involved in any corrupt, collusive, or coercive practices.
- Officials not to benefit: The Vendor represents and warrants that no official of Church World Service has been, or shall be, admitted by the Vendor to any direct or indirect benefit arising from this Request for proposal, Purchase Order / Contract or the award thereof. The Vendor agrees that breach of this provision is a breach of an essential term of this Purchase Order/Contract.

If at any time during the registration or procurement process Church World Service determines that the vendor is in violation of the above-mentioned principles, that vendor's request for registration or bid will be rejected as ineligible. All costs in relation to the cancellation of contracts shall be borne by the vendor.

2.9 Pricing

Your offer should clearly state the following.

- Net price exclusive of VAT
- VAT amount
- Gross amount inclusive of VAT
- Full details of services offered.
- Delivery and implementation period.
- Payment terms and discounts for early payment, if you do not concur with Church World Service standard payment terms.

2.10 Price Validity

Your offer must remain valid for 120 days.

2.11 General Terms and Conditions

Acceptance of your offer entails waiving by the seller of its General Conditions of sales. All terms and conditions not mentioned herein shall be governed by the buyers "Terms and General Conditions" are being considered as an integral part of the order. Submission of a proposal confirms acceptance of the general terms and conditions by the vendor.

2.12 Payment Terms

By bank transfer within 30 days after receipt of invoice and confirmation of satisfactory receipt of services.

2.13 Vendor Registration Form

Vendors must be registered with Church World Service. If you have issued us with your vendor registration form before, there is no need to re-submit. If, however you wish to update your registration with Church World Service you may send us the following.

- Updated Vendor registration form & Updated Licenses
- Updated Solvency letter and financial statements.

2.14 Documents

The following are the required documents with each deliverable for payment.



Tender Package — Request for Proposal (RFP)

- Monthly Invoice
- Filled Service Completion Report
- Goods and Services Received Note (to be issued by Church World Service)
- Any other document as required in the relevant Purchase Order/Contract.
- Distribution of documents will be confirmed against the Purchase Order/Contract.

2.15 Proposal Evaluation

The proposals shall be evaluated based on the submitted offers as well as vendor registration form and supporting documents. The evaluation will involve consideration of several factors such as the following, but not limited to;

- Delivery timeline per milestone/month
- Price of services/goods
- Compliance with the required Church World Service specifications

2.16 Tender Basis:

- All offers shall be made in accordance with these instructions, and all documents requested should be furnished, including any required (but not limited to) supplier-specific information, technical specifications, drawings, bill of quantities, and/or delivery schedule. If any requested document is not furnished, a reason should be given for its omission in an exception sheet.
- Any requests for clarifications regarding the project that are not addressed in written documents must be presented to Church World Service in writing. The answer to any question raised in writing by any bidder will be issued to that bidder. In some cases, Church World Service may choose to issue clarifications to all bidders. It is a condition of this tender that no clarification shall be deemed to supersede, contradict, add to or detract from the conditions hereof, unless made in writing as an Addendum to Tender and signed by Church World Service or its designated representative.

2.17 Supplier Eligibility

Suppliers may not apply, and will be rejected as ineligible, if they:

- Are not registered companies.
- Are bankrupt or in the process of going bankrupt.
- Have been convicted of illegal/corrupt activities, and/or unprofessional conduct.
- Have been guilty of grave professional misconduct.
- Have not fulfilled obligations related to payment of social security and taxes.
- Are guilty of serious misinterpretation in supplying information.
- Are in violation of the policies outlined in Church World Service Anti Bribery or Anti-Corruption Statement
- Supplier (or supplier's principals) are on any list of sanctioned parties issued by; or are presently excluded or disqualified from participation in this transaction by: The United States Government or United Nations by the United States Government, the United Kingdom, the European Union, the United Nations, other national governments, or public international organizations.

Additional eligibility criteria, if applicable, are stated in section 3.2 of this tender package.

2.18 Response Documents



Tender Package — Request for Proposal (RFP)

Bidders can either utilize the response documents contained in this tender package to submit their offer or they can submit an offer in their own format as long as it contains all the required documents and information specified by this tender.

2.19 Acceptance of Successful Response

- a. Documentation submitted by bidders will be verified by Church World Service. The winning bidder will be required to sign a contract for the stated, agreed upon amount.
- b. Church World Service will investigate allegations fully and will take appropriate action. Any company, or individual that participates in any of the above prohibited conduct, will have its actions reported to the appropriate authorities, will be investigated fully, will have its offer rejected and/or contract terminated, and will not be eligible for future contracts with Church World Service. Employees participating in such conduct will have his/her employment terminated.
- c. Violations will also be reported to Church World Service' donors, who may also choose to investigate and debar or suspend companies and their owners from receiving any contract that is funded in part by the donor, whether the contract is with Church World Service or any other entity.
- d. Failure to comply with any of the above requirements will justify rejection of the proposal. Church World Service reserves the right to negotiate with any of the bidders or other firms in any manner deemed to be in the best interest of the organization. It also reserves the right to negotiate and award separate or multiple contracts for the elements covered by this RFP if any combination it may deem appropriate, in its sole discretion; modify or exclude any considerations, information or requirements at any stage of procurement process, including during negotiations with bidders'/service providers.
- e. Vendors must provide all requisite information and clearly and concisely respond to all points set out in this RFP. Please present your submission and proposal accordingly and sequentially. Offers that do not fully and comprehensively address the RFP will be rejected. Kindly note that unnecessary brochures not solicited for that provide beyond sufficient information are not encouraged. Proposal should be effectively prepared and organized according to the guidelines provided.
- f. The normal terms of payment of Church World Service are within 30 days of satisfactory delivery of goods or services and documents in apparent good order. Bidders must therefore clearly specify in their offers the payment terms being offered, if different from these.

3. Criteria & Submittals

3.1 Contract Terms

Church World Service intends to issue a **Fixed Price** contract to one or several company(ies) or organization(s). The successful bidder(s) shall be required to adhere to the statement of work and terms and conditions of the resulting contract.

3.2 Specific Eligibility Criteria

Eligibility criteria must be met and the corresponding supporting documents listed below under "Tender Submittals" **must** be submitted with offers. Bidders who do not submit these documents may be **disqualified** from any further technical or financial evaluation.

**CWS**

Tender Package — Request for Proposal (RFP)

Eligibility Criteria:

- Attach Certificate of Incorporation/ Business Registration Certificate demonstrating a minimum of five years of existence.
- Attach Valid Business Permit/Trade License.
- Tax Clearance Certificate (specific to CWS)
- All documents number 4-11 below under “**Documents supporting the Eligibility Criteria**”

3.3 Tender Submittals

Documents and required information listed in tender submittals are necessary in order to support the eligibility criteria and to conduct technical evaluations of received offers (and due diligence). While absence of these documents and/or information does not denote mandatory disqualification of suppliers, the lack of these items has the potential to severely and negatively impact the technical evaluation of an offer.

NB: Please note that all documents provided will be verified with the relevant authorities where necessary to establish authenticity. Issuing of fake documents will render the tender submission non-responsive.

The offerors shall submit their tender in a folder with category name e.g. Ground Transport and Airport Transfers and in that folder, submit two (2) separate sub-folders, duly named as “**Technical Proposal**” and “**Financial Proposal**”. The bidders whose technical proposal shall meet the minimum scores during the evaluation, shall proceed to financial evaluation where their financial folders will be opened.

Offers will be submitted with the tender number they have applied for on email subject.

Documents supporting the Eligibility Criteria:

No.	Description	Confirm attached
1.	Attach Certificate of Incorporation/ Business Registration Certificate demonstrating a minimum of five years of existence.	
2.	Attach Valid Business Permit/Trade License.	
3.	Tax Clearance Certificate (specific to CWS)	
4.	Form 18 (List of Directors/ Owners)	
5.	Form 20 (Physical Address of the Company)	
6.	CWS Vendor Information form (to be filled in, signed, and stamped) see Annex 1	
7.	Accurately filled in Church World Service Inc. Pricing Template (to be filled in, signed, and stamped) see Annex 2	
8.	CWS General Terms and Conditions. (To be signed and stamped) see Annex 3	

**CWS**

Tender Package — Request for Proposal (RFP)

9.	Non- disclosure Agreement (NDA) see Annex 4	
10.	Attach Solvency letter from the bank confirming your bank account & financial solvency not older than 3 months.	
11.	Recent Bank statement for the last 6 months.	

Price Offer:

The Price offer is used to determine which offer represents the best value and serves as a basis of negotiation before award of a contract. As a Fixed-Price contract, the price of the contract to be awarded will be an all-inclusive fixed price basis, either in the form of a total fixed price or a per-unit/deliverable fixed price. No profit, fees, taxes, or additional costs can be added after the contract has been signed by both parties. Bidders must show unit prices, quantities, and total price, as displayed in the Offer Sheet in **Annex 2**. All items must be clearly labeled and included in the total offered price.

Bidders must include VAT and customs duties if any in their offer

3.4 Currency

Offers should be submitted in: UGX

Payments will be made in: UGX

3.5 Tender Evaluation (Trade-Off Selection Method)

Based on the above submittals, a Church World Service Inc Evaluation Committee will conduct a tender evaluation process. Church World Service reserves the right to accept or reject any or all proposals, and to accept the offer(s) deemed to be in the best interest of Church World Service Inc. CWS will not be responsible for or pay for any expenses or losses which may be incurred by any bidder in the preparation of their tender.

Evaluations will be conducted as described in the following subsections:

3.5.1 Scoring Evaluation

Trade-Off Method

Church World Service Evaluation Committee will conduct a technical evaluation which will grade technical criteria (each criteria is given a percentage, all together equaling 100%). Bidder's proposals should consist of all required technical submittals so a Church World Service committee can thoroughly evaluate the technical criteria listed herein and assign points based on the strength of a technical submission.

Award criteria shall be based on the proposal's overall **"value for money"** (quality, cost, delivery time, etc.) while taking into consideration donor and internal requirements and regulations. Each individual criteria has been assigned marks (percentage) prior to the release of this tender based on its importance to Church World Service in this process.

Bidder(s) with the best score will be accepted as the winning bidder(s), assuming the price is deemed fair and reasonable and subject

to the additional due diligence in section 3.5.2.

The evaluation shall be carried out in three stages i.e. Completeness and eligibility to check for mandatory requirements, Technical and Financial evaluation. Technical shall carry 70% while Financial shall carry 30%. Only firms meeting all the mandatory requirements shall proceed for technical evaluation. Those who score 40 % out of 70 % on the technical evaluation stage will proceed to the financial evaluation.

Evaluation Criteria	Score (%)
	(A)
<p>Minimum 3 contracts/LPOs/LSOs of similar nature and complexity implemented over the last 3 years. (3 Points per contracts/LPOs/LSOs attached, 0 for None).</p> <p>Proven track record in rendering similar services. (Attach reference list of minimum 3 INGO/UN/Consulates/ Corporate Clients with contact information and reference letters from at least 3 organizations from the provided list. (2 Points per Reference/ Recommendation letter attached, 0 for None).</p>	15%
<p>Back-up plan e.g., in case of car breakdowns (Indicate backup response timeline). (5 Points for Plan, 0 for None).</p>	5%
<p>Insurance.</p> <p>Comprehensive Insurance for each vehicle, at least 15 vehicles (Copies of valid comprehensive insurance certificates).</p> <p>(1 mark per vehicle with Comprehensive Insurance cover, 0 for None)</p>	15%
<p>Provide List of Minimum 15 Vehicles Owned or Rented, with Proof of Ownership/ partnership/ agreement with vehicle owners.</p> <p>(1 Point for every Vehicle Listed with proof of Ownership/ partnership/ agreement provided, 0 for None)</p> <p>Each vehicle must be mechanically sound with working ACs, safety features like airbags etc. Vehicles for successful vendor(s) will be inspected to ascertain conditions of the vehicle.</p>	15%
<p>Car Tracking system fitted on all the cars. (Provide proof of contract with car tracking company).</p> <p>(10 Points for a copy of Contract, 0 for None)</p>	10%
<p>Ability to respond to an emergency (Attach an Emergency Response Plan and a copy of contract with a reputable private security agency/ firm).</p> <p>(5 Points for an Emergency Response Plan and 5 points for Contract with private security firm, 0 for None)</p>	10%
TOTAL TECHNICAL SCORE	70%

**CWS**

Tender Package — Request for Proposal (RFP)

NOTE: Bidders who will score 40 % (out of 70%) and above on Technical Evaluation will be considered for Financial Evaluations.

Financial evaluation will account for 30%.

TOTAL FOR FINANCIAL SCORE (30%)	30%
Lowest bidder gets 30 % Others get relative to this using the following formula= (Amount quoted by lowest firm/ Amount quoted by this firm) x 30%	
TOTAL POSSIBLE (Technical + Financial) SCORE:	100%

3.5.2 Additional Due Diligence

Upon completion of both the technical and financial evaluations Church World Service may choose to engage in additional due diligence processes with a particular supplier or supplier(s). The purpose of these processes is to ensure that Church World Service engages with reputable, ethical, responsible Suppliers with solid financials and the ability to fulfill the contract. Additional due diligence may take the form of the following processes (though it is not limited to):

- Reference Checks
- Supplier's facility visits
- Analysis of audited financial statements (Attach audited financial statements for the last two years)
- Determination of relations and affiliations between bidders
- Other appropriate documented methods giving Church World Service increased confidence in the supplier's ability to perform.
- Vehicle inspections

4. Offer Form

Bidders must submit their own independent offer including at least (but not limited to):

- All documents requested in the "Eligibility Criteria" section of this Tender Package
- All documents requested in the "Tender Submittals" section of this Tender Package
- All information listed in the "Documents Comprising the Proposal" section below.

All offers must be duly signed (including position and full name of the signer) and stamped, with the date of completion.

Documents Comprising the Proposal

The following information must be included in the offer of any potential bidder:

- ☐ **Cover Letter** explaining interest to be a contracted vendor or supplier, and the details of the Proposal. The content of the cover letter shall include the following information:
- ☐ A detailed specification of the offered goods, services and/or works (Proposal)



CWS

Tender Package — Request for Proposal (RFP)

- ☐ Warranty (if necessary and appropriate)
- ☐ Delivery time
- ☐ Price validity date (for this purpose and as stated on the advertisement, quote given shall remain unchanged for 120 working days)
- ☐ A Price Offer detailing the unit price only, using the **Price Offer Sheet** (template provided in **section 6**)
- ☐ Completed and signed Church World Service **Vendor Registration Form** (template provided in **section 6**)
- ☐ Other important documents bidder feels need to be attached to support their proposal.

The original proposal shall be signed by the bidder, or a person or persons duly authorized to bind the bidder to the contract. Financial offer pages of the proposal shall be initialed by the person or persons signing the proposal and stamped with the company seal.

Any interlineations, erasures, or overwriting shall be valid only if they are initialed by the person or persons signing the proposal.

Email submission.

Bids will be submitted by email to the following dedicated, controlled, & secure email address: Tenders@cwsafrica.org

When Bids are emailed, the following conditions shall be complied with:

- The RFP number shall be inserted in the Subject Heading of the email.
- Proposal documents required, shall be included as an attachment to the email in PDF, or the same type of files provided as a ZIP file.
- Make sure that the total attachments size is not bigger than 15 MB or
- Save the attachments to a cloud account (like google drive or office 365 OneDrive) from where we can download them from a shared link.

5. Scope of Work/Technical Specifications

5.1 Background

Church World Service seeks to contract a Vendor to offer Ground Transport and Airport Transfers in Uganda as per the locations listed; Kampala, Kyaka, Hoima, Adjumani, Mbarara and Arua

5.2 Scope of Work / Technical Specifications.

1. Transport – Kampala. Requirements for the fleet
 - SUVs – 4-wheel drive with high clearance and able to handle rough terrain.
 - Preferable year of manufacture above 2010.



CWS

Tender Package — Request for Proposal (RFP)

- Daily rate and half day rate hire within Kampala.
- Per km rate within Kampala.
- Upcountry daily charge
- Any other charges that may apply.
- In good mechanical condition.
- Clean, smart drivers preferably with uniforms, identification readily available when required.
- Mileage/ time logs from pick up point and drop off point.
- The ability to have a log-in portal for bookings preferred.
- The service provider shall ensure that in case of breakdown enroute/ recurrent malfunctioning/ dissatisfactory vehicles are placed within an hour for upcountry movement.
- Turnaround time of 15 mins in case of reservation or 30 Mins breakdown for within Kampala.
- Provide a logbook for recording mileage and signing by end user/ staff.

2. Transport – Mbarara, Kyaka, Hoima Adjumani and Arua. Requirements for the fleet.

- SUVs – 4-wheel drive with high clearance and able to handle rough terrain.
- Preferable year of manufacture, above 2010.
- Daily rate and half day rate hire.
- Per km rate within locations above.
- Daily rate car hire from Kampala to location and vice versa.
- Any other charges that may apply.
- In good mechanical condition.
- Clean, smart drivers preferably with uniforms, identification and readily available when required.
- Mileage/ time counting starts from pick up point and ends at drop off point.
- The ability to have a log-in portal for bookings will be preferred.
- The service provider shall ensure that in case of breakdown enroute/ recurrent malfunctioning/ dissatisfactory vehicles are placed within an hour for upcountry movement.
- Turnaround time of 15 mins in case of reservation or breakdown for within location.
- Provide a logbook for recording mileage and signing by end user/ staff.

6. Attachments to the Tender Package

Annex 1: Vendor information Form

This is attached separately alongside this tender document.

Annex 2: Price Offer Sheet

This is attached separately alongside this tender document.

Annex 3: Church World Service Terms & Conditions

This is attached separately alongside this tender document.

Annex 4: Non-Disclosure Agreement (NDA)

This is attached separately alongside this tender document.